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OVERVIEW AND SCRUTINY COMMITTEE

Thursday 7 April 2016 at 6.30 pm

Council Chamber, Ryedale House, Malton

Agenda

1 Emergency Evacuation Procedure.

The Chairman to inform Members of the Public of the emergency evacuation procedure.

- 2 Apologies for absence
- 3 Minutes from the meeting on 18 February 2016

(Pages 3 - 6)

4 Urgent Business

To receive notice of any urgent business which the Chairman considers should be dealt with at the meeting as a matter of urgency by virtue of Section 100B(4)(b) of the Local Government Act 1972.

5 Declarations of Interest

Members to indicate whether they will be declaring any interests under the Code of Conduct.

Members making a declaration of interest at a meeting of a Committee or Council are required to disclose the existence and nature of that interest. This requirement is not discharged by merely declaring a personal interest without further explanation.

6 Independent Persons: Recruitment (Pages 7 - 12)

7 **Delivering the Council Plan** (Pages 13 - 20)

8 Scrutiny Reviews Progress Report (Pages 21 - 30)

9 Decisions from other Committees

Policy and Resources Committee held on 31 March 2016. (to follow)

10 Date of next meeting

11 Any other business that the Chairman decides is urgent.

The formal scrutiny meeting will be closed upon completion of the business for the committee and the task group for the current scrutiny reviews will then take place.

Public Document Pack Agenda Item 3

Overview and Scrutiny Committee

Held at Council Chamber, Ryedale House, Malton on Thursday 18 February 2016

Present

Councillors Acomb (Chairman), Cussons, Duncan, Gardiner, Jainu-Deen, Jowitt, Keal, Potter, Sanderson and Wainwright

In Attendance

Will Baines, Beckie Bennett, Fiona Brown, Phil Long and Clare Slater

Minutes

78 Apologies for absence

There were no apologies for absence.

79 Minutes of the meeting held on the 3 December 2015

Decision

That the minutes of the meeting of the Overview and Scrutiny Committee held on 3 December 2015 be approved and signed by the Chairman as a correct record.

Voting record 8 votes for

80 Urgent Business

There were no items of urgent business.

81 **Declarations of Interest**

Councillor Sanderson declared a personal non-pecuniary but not prejudicial interest in Agenda item 6 (Review of Council Support for Flooding) and Agenda item 7 (Terms of Reference - Scrutiny Review of Property Related Assets) as a North Yorkshire County Councillor.

Councillor Keal declared a personal non-pecuniary but not prejudicial interest in Agenda item 6 (Review of Council Support for Flooding) as she had lobbied on the subject of flooding.

82 Review of Council Support for Flooding

Considered – Report of the Corporate Director

Councillor Sanderson proposed and Councillor Duncan seconded an amendment to reject the terms of reference for the review.

Voting record 5 For 5 Against

Councillor Acomb used his casting vote as Chairman, so the amendment was lost.

Decision

That the terms of reference for the review of the motion on flooding be agreed subject to the following amendments:

The task group will consider the implications of the councils budgetary position and also the councils role regarding flood alleviation. Potential questions that the committee could consider in scoping the review include:

- The role and responsibility regarding flooding for Ryedale DC.
- The role and responsibility of other agencies regarding flooding
- The context, extent and location of flooded properties in the whole of the Ryedale area
- Review of the North Yorkshire Malton, Norton and Old Malton recently commissioned Flood study.
- Appraisal of flood alleviation options regarding the North Yorkshire commissioned flood study and potential indicative costs of this (from NYCC) and any solutions put forward for Brawby regarding the sewage treatment works (from YWA)
- Should/how RDC propose to fund/commission technical support regarding examination of flood alleviation schemes for Malton, Norton and Brawby and other areas in Ryedale where flooding is of concern be considered *along with community resilience*.
- Understanding of Ryedale's current and future financial position regarding financial constraints on potential funding for flood alleviation measures.
- To look at options to deliver community resilience in Ryedale.

Voting record 8 votes for 2 against

83 Terms of Reference - Scrutiny Review of Property Related Assets

Considered – Report of the Head of Environment, Facilities and Streetscene.

Decision

That the terms of reference for the review of property related assets be agreed.

Voting record Unanimous

84 Customer Complaints Q3 2015/16

Considered - Report of the Business Support Manager.

Decision

That the report be noted.

85 Delivering the Council Plan Report

Considered – Report of the Head of Corporate Services.

Decision

That the report be noted.

86 **Decisions from other Committees**

The minutes from the meeting of the Planning Committee on 19 January were sent out by email on 26 January for the information of the O&S Committee.

The minutes of the Policy and Resources Committee on 4 February were presented at the meeting.

Any other business that the Chairman decides is urgent.

There being no other business, the meeting closed at 8:10pm.

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REPORT TO: OVERVIEW AND SCRUTINY COMMITTEE

DATE: 7 APRIL 2016

REPORT OF THE: COUNCIL SOLICITOR

ANTHONY WINSHIP

TITLE OF REPORT: INDEPENDENT PERSONS : RECRUITMENT

WARDS AFFECTED: ALL

EXECUTIVE SUMMARY

1.0 PURPOSE OF REPORT

1.1 To consider the issues and procedure for the appointment of one or more Independent Persons pursuant to the provisions in the Localism Act 2011 to maintain effective arrangements for the promotion and maintenance of high standards of conduct by Members.

2.0 RECOMMENDATION(S)

It is recommended:

- 2.1 That two Independent Persons be appointed under Section 28 of the Localism Act 2011.
- 2.2 That the two Independent Persons be recruited separately from any other Authority.
- 2.3 That no allowance be paid to the Independent Persons, but they be eligible to claim expenses.
- 2.4 That the opportunity to apply be advertised on the Council's website.
- 2.5 That the vacancy for the position of Independent Person with Role Description and Person Specification shown on the attached Annex be approved.
- 2.6 That an interviewing panel comprising the Chairman and Vice Chairman of the Overview and Scrutiny Committee make recommendations for appointment to the Council.
- 2.7 Confirmation of appointment to be made by the Council Solicitor in writing to the successful candidates.

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7 APRIL 2016

3. REASON FOR THE RECOMMENDATIONS

3.1 The District Council is required by Section 28 of the Localism Act 2011 when maintaining arrangements under which conduct allegations can be investigated and determined (section 28 (6)) to make provision for the appointment by the authority of at least one Independent Person (Section 28 (7))

4. SIGNIFICANT RISKS

- 4.1 The recruitment process will ensure that Independent Persons are in place to undertake the duties set out in the Localism Act 2001, which reduces the risk of both reputational damage to the authority and the risk of any decision by the Corporate Governance Sub-Committee being open to challenge due to lack of a required Independent Person.
- 4.2 The absence of an Independent Person would prevent the Monitoring Officer from dealing with complaints in accordance with the Council's Code of Conduct complaints procedure.

5.0 BACKGROUND AND INTRODUCTION

- 5.1 The Localism Act 2011 specifies that the Council must appoint an Independent Person to be involved in the process for dealing with complaints of alleged breaches of the Council's Code of Conduct.
- 5.2 On 12 July 2012 Mr Colin Langley and Ms Gill Baker were appointed as the Council's Independent Person for a period of four years. The term of office expires on 12 July 2016.
- 5.3 It is desirable to commence the process for the appointment of "Independent Person(s)" in time to enable confirmation prior to 12 July 2016

6.0 POLICY CONTEXT AND CONSULTATION

6.1 The recruitment and appointment of Independent Persons will contribute positively to the Council's Corporate Governance arrangements by ensuring that the Council maintains high standards of conduct.

REPORT

7.0 REPORT DETAILS

Proposed Recruitment Process

- 7.1 The appointment process must satisfy the requirement in the 2011 Act that the vacancy of an Independent Person must be advertised in such manner as the authority considers is likely to bring it to the attention of the public.
- 7.2 It is proposed that:
 - A recruitment process for two Independent Persons is started as soon as practicable.
 - A public advert is published on the District councils website.
 - Interviews take place with the Chairman and Vice-Chairman of the Committee with the

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Council Solicitor in attendance.

- The Council will be asked to agree the proposed appointments, preferably at the Annual Council Meeting on 17 May 2016 or otherwise on at the Council meeting 7 July 2016.
- 7.3 The proposed Role Description and Person Specification is attached as Annex 1. It is proposed that no allowance be paid to the Independent Person but, expenses incurred in travelling to meetings can be claimed.

8.0 IMPLICATIONS

- 8.1 The following implications have been identified:
 - Financial
 None arising directly from this report, although a small amount of additional travelling expenses may be incurred. Recruitment costs are expected to be minimal.
 - b) Legal The proposals made in this report will enable the Council to meet the requirements of the Localism Act 2011 and the regulations made under that Act.

K A Winship Council Solicitor

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Background Papers:

Include any referenced papers

Background Papers are available for inspection at:

Location or web address

APPOINTMENT OF AN INDEPENDENT PERSON

The way that Ryedale District Council deals with conduct complaints about its elected members and Town and Parish Councillors in its area has changed, following the implementation of the Localism Act 2011.

On 17 May 2012 the Council adopted a new Code of Conduct setting out general principles of expected behaviour by Councillors and specifying requirements for the registration and declaration of their financial and other interests. The Council also approved a new simplified local process for dealing with complaints of alleged breeches of the Code.

The Localism Act specifies that the Council must appoint an Independent Person to be involved in this process. That role is currently being undertaken by two persons whose terms of office comes to an end on 12 July 2016. The Council is therefore now seeking to recruit Independent Persons. The existing Independent Persons may apply for the position.

It is anticipated that the Council will confirm the appointment at the Annual Council meeting to be held on 17 May 2016 or otherwise the Council meeting on 7 July 2016.

It is intended to also appoint one or two "Reserve" candidates to be in a position to act as Independent Person in the event that the person appointed is incapacitated or otherwise unable to act.

Details of the role and responsibilities of the Independent Person are set out below.

ROLE OF THE INDEPENDENT PERSON

The role of the Independent Person is:-

To assist the Council is promoting high standards of conduct by elected and co-opted Members of Ryedale District Council and Town and Parish Councillors within the Ryedale area and in particular, to uphold the Code of Conduct adopted by the Council and the seven principles of public office, namely: selflessness, honesty, integrity, objectivity, accountability, openness and leadership.

To be available for consultation by the Monitoring Officer before a decision is taken on whether or not to investigate a complaint or to seek a resolution of the complaint.

To be consulted by the Council through the Monitoring Officer and/or the Corporate Governance Standards Sub-Committee before it makes a decision on an investigated allegation and to be available to attend meetings of the Overview and Scrutiny Committee acting as a Corporate Governance Standards Committee or the Corporate Governance Standards Sub-Committee for this purpose.

To be available for consultation by any elected member, including town and parish councillors, who is the subject of a standards complaint.

To develop a sound understanding of the ethical framework as it operates within

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Ryedale District Council and its town and parish councils.

To attend training events organised and promoted by the Council's Overview and Scrutiny Committee acting as a Corporate Governance Standards Committee or the Corporate Governance Standards Sub-Committee.

To act as an advocate and ambassador for the Council in promoting ethical behaviour.

SKILLS AND COMPETENCIES REQUIRED

The independent person the Council wishes to appoint to this role will have a range of skills and competencies, including:-

- an interest in standards in public life;
- an awareness of the importance of ethical behaviours;
- a wish to serve the local community and uphold local democracy;
- the ability to be objective, independent and impartial;
- good analytical skills and an ability to demonstrate clarity of thought, assimilate information quickly and arrive at balanced judgements.
- an understanding of the need to comply with confidentiality requirements;
- a demonstrable interest in local issues;
- an ability to communicate clearly, verbally and in writing with various people and in a variety of different situations.
- tact and diplomacy in handling sensitive matters.

Ideally, that person will also have:-

- some knowledge and/or experience of local government or other public service and/or of large complex organisations and awareness of and sensitivity to the political process;
- knowledge and understanding of judicial quasi-judicial or complaints processes.

The person appointed will need to be contactable during normal working hours by telephone or by e-mail and be available to attend meetings of the Corporate Governance Standards Sub-Committee, which are generally held in the early evening, and occasional hearings which may held in the day time.

Eligibility

A person cannot be appointed as an Independent Person if they are, or have within the last 5 years, been an elected Councillor, a co-opted member or officer of Ryedale District Council; or any town or Parish Council within the Ryedale area or, is a relative or close friend of any such person.



Council Plan 2015-20

Generated on: 18 March 2016

1. Employment									40				
Opportunity & Economic Success	EC 10	EC 12a	EC 12b	EC 12c	120		EC 13a	EC 13b	EC 40				
2. Housing Need													
	HS 10a	HS 10b	HS 11	HS 14 I	BS RB 3	FP 7	FP 8	B HS 5	HS 8	BS RB 2	HS 1	HS 2	HS 17
3. High Quality	②				~								
Environment	DM 157a	HE 13	SS 15	SS 17	SS	35 S	S 36	DM 157c	SS 192	DM 2	DM 157b	SS 1	6
4. Active Safe													
mmunities	EC 77	HE 10											
Transforming the	②		②		(
Council	BS AS 3	BS BI 2	BS RB 12	BS AS 1 RDC			BS RB 11	BS MD 1					

Key

Data Only Indicator for monitoring trend Performance is improving Performance has stayed the same Performance has got worse

1. Em	ploym	ent Opportu	nity & Econd	omic Succes	SS				
	-	EC 10				Claimants Aged 16 - 64			
Current V	alue	1.0%	February 2016	Previous Value	0.9% January 2016	Data is published monthly	-		
Yorkshire	& Humbe	r - 2.3% GB - 1.9%			•				
	•	EC 12a	% Ryedale popula	tion aged 16-64 qua	alified - NVQ1 or equival	ent			
Current V	alue	83.1%	2014/15	Previous Value	91.9% Jan-Dec 2013	Data is published annually			
	Ryedale had 24,300 residents between January-December 2014 aged 16-64 studying at NVQ1 level and above. Young people achieve level 1 and 2 NVQ's in order to improve their career prospects. The council has targeted resources through various apprenticeships. This level is a stepping stone to future learning opportunities.								
	•	EC 12b	% Ryedale popula	tion aged 16-64 qua	alified - NVQ2 or equival	ent			
Current V	alue	67.5%	2014/15	Previous Value	80% Jan-Dec 2013	Data is published annually			
Cur rent V	alue	54.4%	2014/15	Previous Value	53.2% Jan-Dec 2013	Data is published annually			
		Ryedale residents ag and Yorkshire and T				,900 attaining the qualification from January-December 2014.	This puts Ryedale above		
		EC 12d	% Ryedale popula	tion aged 16-64 qua	alified - NVQ4 or equival	ent			
Current V	alue	41%	2014/15	Previous Value	40.1% Jan-Dec 2013	Data is published annually			
Ryedale p	performand	ce is well above the N	North Yorkshire and	Yorkshire and The I	Humber average for this	level of qualification.			
	1	EC 13a	Gross weekly earn	ings by workplace					
Current V	alue	£410.20	2015	Previous Value	£420.20 - 2014	Data is published annually			
Ryedale h	nas the low	est level of earnings	by workplace in You	rkshire and the Hum	nber.				
	1	EC 13b	Gross weekly earnings by residency						
Current V	alue	£411.80	2015	Previous Value	£426.00 - 2014	Data is published annually			

Earnings by Workplace 2015 annual data (pounds) Ryedale 411.8, Craven 450.2, Richmond 518.5, York 496.0, Hambleton 479.5, Selby 526.5, Scarborough 467.9, Harrogate 518.0, Yorkshire and Humber 480.5

		1	EC 40	Employment Rate	ployment Rate - aged 16-64					
Curre	nt Va	alue	80.3%	Oct 14-Sept 15	Previous Value	83.6% Oct 13-Sept 14 Data is published annually				
2014-	2014-15: Y&H 72.4% GB 73.4%									

2. Ho	2. Housing Need									
②	1	BS RB 2	Speed of processir	peed of processing - new HB/CTB claims						
Current	Value	15.2 days	February 2016	Current Target	25.0 days					
Change	Changes and improvements introduced have resulted in improved timescales									
		BS RB 3	Speed of processing	peed of processing - changes of circumstances for HB/CTB claims						
Current	Value	2.6 days	February 2016	Current Target	12.0 days					
D e add		extra staff has improv	ed the speed of pro	cessing any change	es of circumstances to	well within the target range.				
g e	A	FP 7	Net additional hom	Net additional homes provided						
Current	Value	261	2014/15	Current Target	200					
During 2 prediction	2014-15, 261 ons for future	additional homes we delivery http://www.	ere provided, which ryedaleplan.org.uk/a	exceeded the targe attachments/article/	t figure of providing 20 132/SHLAA_Part1_20	.00 additional homes. see the Strategic Housing Land Availability as 015_v2.pdf	ssessment for			
	1	FP 8	Supply of deliverab	ole housing sites						
Current	Value	118.0%	2014/15	Current Target	100.0%	See Annual Monitoring Statement and Strategic Housing Land Av Target five year housing supply= 100%	ailability Assessments.			
Supply =	= 5.92 years	taking into account ι	undeveloped allocati	ons.						
	•	HS 5	Number of Homeless Applications							
Current	Value	11	Q3 2015/16	Current Target	13	Total number of applications for 2014/15 = 30				
Eleven h	nomeless ap	plications were recei	ved between 01/10/	2015 and 31/12/201	5					

	-	HS 8	Prevention of Hon accumulative)	nelessness through	Advice and Proactive	e Intervention (values and targets are per quarter, not			
Current V	/alue	42	Q3 2015/16	Current Target	39	Target is to achieve 10% improvement in numbers of prevention	ns year on year		
Between	01/10/201	5 and 31/12/2015 th	nere were 42 homele	ssness preventions	through the Local Au	thority			
	1	HS 10a	% Households in	6 Households in Ryedale in Fuel Poverty (10% income measure)					
Current V	ent Value 26% 2013/14 Current Target 27.9% Target is to improve on previous years performance		Target is to improve on previous years performance						
Results p	Results published June 2014. Est. no. of households 23,090 of which 6,446 in fuel poverty.								
		HS 10b	% Households in	% Households in Ryedale in Fuel Poverty (Low Income High Cost)					
Current V	/alue	10.6%	2013/14	Current Target	11.9%	Target is to improve on previous years performance			
Updated I	May 2015:	2013-14 - Est No.	of households 23,046	and 2,440 househ	olds in fuel poverty				
w .	HS 11 Empty Domestic Properties								
rrent V		243	2014/15	Current Target	249	Target is to improve on previous years performance			
This is the	e figure us	ed to claim New Ho	mes Bonus calculate	ed in October 2015.					
0	1	HS 14	Affordability Ratio						
Current V	/alue	7.36	2013/14	Current Target	8.65	Target is to improve on previous years performance			
North Yor	rkshire 7.2	0, England 6.45							
	•	HS 1	Homeless applica	tions on which RDC	makes decision and	issues notification to the applicant within 33 working days (was			
Current V	/alue	88.9%	Q3 2015/16	Current Target	100.0%	Target is to decide on all applications within 33 days			
During Q	3 2015/16	9 decisions were m	ade, 8 of which issue	ed notifications withi	n 33 days.				
	•	HS 2	Length of stay in t	emporary accommo	odation (B&B, weeks)	Snapshot			
Current V	/alue	7.00 weeks	Q3 2015/16	Current Target	4.00 weeks	Target: National maximum allowable is 6 weeks. Local target of	4 weeks		
During qu	uarter 3 of	2015-16, 1 househo	old was accommodate	ed in B&B, the aver	age stay was 49 nigh	ts			
	1	HS 17	Number of afforda	umber of affordable homes delivered (gross)					

Current Value	23	Q3 2015/16	Current Target	57	35% of market housing target would result in 70 affordable homes arising fror additional homes.	n 200 net			
Only 23 affordable	homes complete	ed to end of third quarter	end of year figure	to be collated in	April 2016 and reported to next meeting.				
3. High Qua	ality Enviro	onment							
⊘ ↓	DM 157a	Processing of plan	Processing of planning applications: Major applications (13 weeks)						
Current Value	85.70%	February 2016	Current Target	70.00%	Targets originally set under Planning Delivery Grant regime				
	By definition these applications are complex, often requiring for example legal agreements such as Section 106. These applications represent 4% of the total number received. Whilst well below target, performance is improving.								
⊘ ↓	HE 13	% of Food establis	% of Food establishments in the area broadly compliant with food hygiene law						
Assessment 17% of prince in a strength of the			Target is to improve on previous year. Assessments of premises undertaken using risk based scoring and national game 17% of premises are low risk and not accessed and by default not compliant an ational definition for this indicator.						
	d Establishments	were broadly compliant in	n 2014-15						
	SS 15	% of Household W	aste Recycled						
Colrent Value	21.31%	2014/15	Current Target	20.00%	Target set following analysis of previous performance levels				
Performance conti	nues to improve :	slightly but priority is now	to maintain this lev	el of performand	e				
⊘ ↓	SS 17	Household Waste	Collection - % cha	nge in kilograms	per head				
Current Value	-1.38%	2014/15	Current Target	0.25%	Target is to improve on previous years change				
2014-15 463.03 kg	/per household a	and 423.31 kg/per head fo	r Household Wast	e.					
⊘ ↑	SS 35	% CO2 reduction f	rom LA operations						
Current Value	-12.5%	2014/15	Current Target	-7.5%	Target set for three years, based on national guidance. To be reviewed follow of performance to date	ing analysis			
Reduction is due to the local swimming pools contract being taken over by a private company. The data is collated using the bills of the properties being paid for by RDC.									

SS 36

Tonnes of CO2 from LA operations

Current V	alue	1,418	2014/15	Current Target	1,622	Target set for three years, based on national guidance. To be re of performance to date	viewed following analysis			
Reduction	Reduction is due to the local swimming pools contract being taken over by a private company. The data is collated using the bills of the properties being paid for by RDC.									
	1	DM 157c	Processing of plan	ning applications: O	ther applications (8 w	veeks)				
Current V	alue	88.60%	February 2016	Current Target	90.00%	Targets originally set under Planning Delivery Grant regime				
	Performance has been improving for some months and this Trend is continuing. Customer satisfaction has increased on previous years Delegated decisions are currently made on 88% of decisions against a target of 90%.									
	SS 192 % of household waste sent for reuse, recycling and composting									
Current V	alue	48.07%	2014/15	Current Target	49.70%	National target to achieve 50% by 2020				
Reduction	n largely di	ue to the introduction	of charges for garde	en waste collection.	Target will be change	ed to reflect changes following analysis of figures				
T)	•	DM 2	Planning appeals a	lanning appeals allowed						
Arrent V	alue	33.3%	Q3 2015/16	Current Target	33.0%	Target based on national averages and benchmarking				
D e natio current le	nal perforr	nance level is consist eals allowed at 33.3%		target figure of 33%	6. Performance for Ry	yedale has varied because of the relatively low number of appeals	received. However the			
0	•	DM 157b	Processing of plan	ning applications: M	linor applications (8 w	veeks)				
Current V	alue	68.40%	February 2016	Current Target	80.00%	Targets originally set under Planning Delivery Grant regime				
		een improving for son ements in February.	ne months and this ⁻	rend is continuing.	Customer satisfaction	n has increased on previous years . Figure depressed by release	of numerous applications			
	•	SS 16	% of Household W	aste Composted						
Current V	alue	26.76%	2014/15	Current Target	30.00%	Target set following analysis of previous performance levels				
Reduction	n largely di	ue to the introduction	of charges for garde	en waste collection .	Target will be chang	ed to reflect changes				
4 0 04	ius Cs	(a Cammuni	t							
4. Act	ive Sa	fe Communit								
		EC 77	Total Crime in Rye	dale						
Current V	alue	152	February 2016	Current Target						

	1	HE 10	Adult participation	Adult participation in sport and active recreation. Sport England Active People Survey-Annual						
Current Va	alue	32.7%	2014/15	Current Target	36.8%	Target is to improve on previous years performance	!			
	inal result for Oct 2014-Oct 2015 updated as part of APS9 to 32.7% &H 34.1% England 35.8%									
5. Trar	. Transforming the Council									
	1	BS AS 1 RDC	1 RDC Service enquiries resolved at first point of contact (telephone)							
Current Va	alue	53%	2015/16	Current Target	50%	Target is for year on year improvement				
Total figure	e is not re	presentative, as cu	rrent lengthy call log	ging procedure mea	ans staff are unable to	log the high volume of calls received during periods of peak call t	imes.			
②	1	BS AS 3	Payments made	Payments made using electronic channels						
Current Va	alue	90%	February 2016	Current Target	85%	Target is set to maintain performance				
Electronic	channels	include web, teleph	none and Direct Deb	it.						
age of		BS BI 02		responded to within	20 working days					
Current Va	alue	98%	February 2016	Current Target	90%					
49out of 4	16 FOIs re	sponded within 20	working days.		•					
		BS RB 12	% of Non-domest	ic Rates Collected						
Current Va	alue	94.13%	January 2016	Current Target	93.77%	Target is set to maintain performance				
Q3 2015-1	6 Collecti	on rates are in line	with the previous ye	ars performance						
	1	HR A 01 R	Average number	of Working Days Lo	ost Due to Sickness Ab	osence per FTE, RYEDALE				
Current Va	alue	0.62 days	February 2016	Current Target	0.63 days	Target is North Yorkshire average for 2009	•			
	1	BS RB 11	% of Council Tax	collected						
Current Va	alue	95.49%	January 2016	Current Target	95.63%	Target is set to maintain performance				
Q3 2015-1	6 Collecti	on rates are in line	with the previous ye	ars performance						

	•	BS MD 1	Standard searches	andard searches done in 5 working days					
Current Value 7.7%		February 2016	Current Target	90.0%	Target is set to maintain performance				
Late responses from NYCC continue to be a problem- so no searches dispatched within 5 days									



REPORT TO: OVERVIEW AND SCRUTINY COMMITTEE (SCRUTINY)

DATE: 7 APRIL 2016

REPORT OF THE: HEAD OF CORPORATE SERVICES

TITLE OF REPORT: SCRUTINY REVIEWS PROGRESS REPORT

WARDS AFFECTED: ALL

EXECUTIVE SUMMARY

1.0 PURPOSE OF REPORT

1.1 To provide an update on progress with implementing the recommendations agreed resulting from previous scrutiny reviews.

2.0 RECOMMENDATIONS

- 2.1 It is recommended that members:
 - (i) note the progress report for previous scrutiny review recommendations;

3.0 REASON FOR RECOMMENDATIONS

3.1 To keep the members of the committee appraised of the progress with implementing recommendations made following previous reviews. See table attached at Annex A

4.0 SIGNIFICANT RISKS

4.1 No significant risks have been identified

5.0 POLICY CONTEXT AND CONSULTATION

5.1 Scrutiny reviews link into corporate aim 5 (to transform the Council) and strategic objectives 8 (to know our communities and meet their needs) and 9 (to develop the leadership, capacity and capability to deliver future improvements).

REPORT

6.0 REPORT DETAILS

6.1 The table attached details the recommendations agreed following previous scrutiny reviews.

7.0 IMPLICATIONS

- 7.1 The following implications have been identified:
 - a) Financial None
 - b) Legal None
 - c) Other (Equalities, Staffing, Planning, Health & Safety, Environmental, Crime & Disorder)
 None

8.0 NEXT STEPS

8.1 The Fuel Poverty Scrutiny Review Task Group will meet following the scrutiny committee meeting to consider the draft report and recommendations for the review.

Clare Slater Head of Corporate Services

Author: Clare Slater, Head of Corporate Services

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Background Papers are available for inspection at:

Ryedale House, Malton or www.ryedale.gov.uk.

Links to final reports have been included in the table attached at annex A

	>
C	2
	D
Ξ	5
	2
2	U
=	-
	<u>D</u>
Ξ	3
	~

Recommendations – To Council	Progress as at 21 March 2016
 That the Council should in future refer to fue poverty as affordable warmth. Fuel poverty the problem to be addressed and affordable warmth is the outcome to be achieved. 	business case was requested for the stock condition survey. A report will be
 That the Council should continue to report of both of the fuel poverty indicators for Ryeda when reporting on the delivery of the Council Business Plan 	le
 That the Council should continue to prioritis increasing wage levels in Ryedale by creati the conditions for economic success 	
4. To continue to challenge the assumptions made about those most likely to be affected by fuel poverty and continue to lobby for support for solutions which work in rural communities, and for all vulnerable households including young families, and anyone who is socially isolated.	
 To agree the funding for a stock condition survey for all property in Ryedale to provide the data to support the development and targeting of future initiatives to improve affordable warmth throughout the district. 	
To Planning Committee:	
That the Council should be seeking new development to be built to the highest curre	Energy efficiency is an ongoing consideration by members of the committee for decisions they make and in any decisions delegated to

codes for design and construction, lowering energy demand, encouraging occupants to reduce their energy use and supporting the use of renewable and/or low carbon sources.

2. To train members of the planning committee in the application of the energy hierarchy to new development and existing buildings.

officers.

This is incorporated into the mandatory training for members of the planning committee and also as part of member briefings on the ldf policy framework.

To Management Team:

- 1. That officers should pursue the routes for accessing the Energy Performance Certificate data, and analysis of the policy implications of the insight provided.
- 2. To develop a concise set of questions, along the line of 'every contact counts', to help front line staff to identify those who are living in a cold home. Identify key staff and timing for a pilot and link to North Yorkshire Winter Health Strategy and ensure action is taken to help any household to achieve affordable warmth.
- 3. To gather any self-reported data on the location and incidence of fuel poverty through contact made with front line staff.
- 4. That officers should explore the feasibility of warm healthy homes type project in partnership with public health and stronger communities, to reduce social isolation and help to connect people 'Warm communities' and 'winter champions'.
- 5. Make sure we communicate the key facts

Management team have discussed the recommendations and recommendation one will be resolved following the decision on the stock condition survey, as analysis from the EPC data will form part of the work undertaken.

Management Team will develop a response to recommendations 2 and 3 as part of the service redesign being undertaken as part of the Towards 2020 programme as this has a focus on designing services to meet customer needs.

The fourth recommendation will be addressed following the stock condition work, if this is agreed by Council, as it is being recommended that the health impact Assessment work is included in the survey of stock condition. This will then inform any future programmes to address the health impact of cold homes and social isolation.

See response to 4 above.

about keeping warm affordably at the right time of year to our residents, annually.	
Scrutiny Review of Members Involvement in Outside B	odies and as Member Champions - <u>Link to final report</u>
Recommendations – Meeting of Council 6 th March 2014	Progress as at 31 March 2016
 That the following outside bodies be removed from the list: Supporting People NY Joint Committee (agreed at Annual Council on 16 May 2013), Endowment Governors Charity called Malton School, LG Yorkshire & Humber Elected Members Cohesion Group (agreed at Annual Council on 16 May 2013), Rural Action Yorkshire (formerly YRCC); 	The list of outside bodies was updated in preparation for Annual Council in May 2014. The outside bodies to be removed have been notified. The website was updated at the end of the 2013/14 municipal year.
 That substitute representatives be appointed for outside bodies, where their governance arrangements permit, 	Implementation completed at Council on 4 September 2014
 That a précis from Member representatives on outside bodies be published on the website following each meeting 	Implementation completed 4 September 2014
4. That appointments to outside bodies be for four year terms, from 2015 onwards to coincide with the District elections, subject to an annual review by the Overview and Scrutiny Committee to address any issues with attendance or publication of précis;	This action was implemented in May 2015 at the meeting of Annual Council.
5. That nominations of representatives to outside bodies should be made by Council based on their skills and expertise, in addition to attendance records, and that Members be asked to provide an oral statement of this upon nomination.	The implementation of this recommendation was completed at Council on 4 September 2014. Skills and expertise should now form the basis for nominations going forward.
6. That the Independent Remuneration Panel be requested to review allowances payable to representatives on outside bodies, where a payment is currently made;	This matter has been considered by the Independent Remuneration Panel and recommendations included in their report.
7 That all Members note that any representative on an outside body cannot be involved in any financial or	This resolution reinforces the requirements set out in the Members' Code of Conduct, in the Council's Constitution. No further action is required.

regulatory decision taken by the Council that relates to that body.				
Scrutiny Review of the Role the Council Should play in Supporting the Voluntary and Community Sector <u>Link to final report</u>				
Recommendations – O&S 4 th October 2012	Progress as at 31 March 2016			
Key Recommendation The contribution of the Voluntary and	All recommendations have been considered by the committee to whom they were addressed.			
Community Sector is highly valued in Ryedale. The Council should help to sustain the Voluntary and Community Sector by providing financial and officer support.	Budget provision for community grants was removed as part of the budget making process for 2013/14 by Council. It was then resolved at the meeting of the Commissioning Board on 6.6.13 to establish a new Community Grants Budget. The Community Grants Working Party makes recommendations to the Policy and Resources Committee and has a budget of £45,000 for 2015/16.			
Recommendations to Commissioning Board				
1. The Council should undertake a review of how it core funds organisations with a view to commissioning/contracts ensuring continuity for organisations and giving notice of any changes in line with the North Yorkshire Compact. This allows organisations to employ people and plan for the future.	Commissioning Board accepted this giving the following reason: The Council core funds a very limited number of organisations and this review would reflect the approach agreed at Commissioning Board held on 24 January 2013 to core funding of the Ryedale CAB. Reviews now completed for CAB, RVA and Ryecat to establish the commissioning relationship. Each of these grants is now awarded with a service level agreement in place. A review is being undertaken of the funding relationship with CAB following			
2. Core funding should be for a longer time with	recent additional funding awarded at Council. CAVCA has been invited to attend the June meeting of the Overview and Scrutiny Committee. Commissioning Board accepted as this is in line with the principles within			
more notice of change (ie 4 months minimum), linked to commissioning/procurement processes	the North Yorkshire compact.			
Investigate how the Council could help support Ryedale Voluntary Action to encourage volunteering in the Ryedale area.	Commissioning Board accepted as this is consistent with the decision of the CIF Panel to support RVA volunteering services.			
Recommendations to Policy & Resources				

Со	Committee		
4.	Grant schemes should be streamlined making it easier for organisations to access and, all decisions should be made by one panel i.e. the CIF panel.	Policy and Resources accepted this recommendation subject to the deletion of "the CIF Panel" and the addition of "the Commissioning Board and to be confirmed by Full Council"	
Recommendations to Commissioning Board and Policy & Resources Committee			
5.	Development officers are essential in helping to develop projects within the voluntary and community sector and this role is highly valued by the sector. The Council should continue to provide development officers and continue to support their provision within the voluntary sector.	Commissioning Board accepted this recommendation, recognising that development workers are intrinsic to the delivery of Commissioning Board activities, subject to any wider consideration regarding the Council's budget Policy and Resources accepted this recommendation with the following reason: Taking account of the additional information presented regarding expenditure on development workers, the Policy and Resources Committee recognises the benefits and financial leverage achieved through these roles.	
6.	The Council should make it clear what it's funding priorities are and what outcomes it is trying to achieve.	Commissioning Board accepted this recommendation as this approach is consistent with good practice in budgeting and grant making. Policy and Resources accepted this recommendation	
7.	The Council should ensure that it is clear with all contracts and grants what it expects and monitor/evaluate/performance manage the outcomes accordingly ensuring Value for Money in the investment made.	Commissioning Board accepted this recommendation as this approach is consistent with good practice in budgeting and grant making. Members welcomed the introduction of additional monitoring of outcomes, subject to available resources. Policy and Resources accepted this recommendation	
8.	Maintain a small grants element in all grant programmes.	Commissioning Board accepted this recommendation, recognising that small scale grants are intrinsic to the delivery of Commissioning Board activities, subject to any wider consideration regarding the Council's budget	

9.	The Council should take every opportunity to co- ordinate funding and evaluation processes with other funding bodies, for example, lists of projects supported and case studies illustrating the impact of the funding awarded should be published on the Council website.	Policy and Resources accepted this recommendation Commissioning Board accepted this recommendation as this approach is consistent with good practice in budgeting and grant making. It was noted that the extent of such activities would be subject to resources available. Policy and Resources accepted this recommendation
10.	The Council should use every opportunity to promote and champion Ryedale and all that it has to offer. It should also support, celebrate and recognise the value and contribution of the voluntary and community sector.	Commissioning Board accepted this recommendation as this reflects current practice at the authority and is a key role of an elected member. Policy and Resources accepted this recommendation
11.	When considering future budget decisions, the Council must recognise that the funding available to the VCS to meet the needs of communities in Ryedale is reducing. The Council has a role in championing the needs of Ryedale with other funders.	Commissioning Board accepted this recommendation and it was noted that Members considered that the Council already does this at every opportunity. Policy and Resources accepted this recommendation
Red	commendations to Management Team	
12.	-	Management team accepted this recommendation with work ongoing to improve the information available on the Councils website.
13.	Investigate better use of the Council's website for communicating and advertising events on	Management team accepted this recommendation and the Head of Economy and Infrastructure is investigating future options for improvement

	behalf of the voluntary and community sector.	with their team.	
14.	Undertake joint member and officer training regarding funding schemes, priorities and processes for those members and officers directly involved with grant making.	Management team accepted this recommendation and training will be arranged for any funding schemes offered by the Council in future	
15.	Investigate the possibility of supporting VCS organisations with specialist skills available within the Council.	Management team accepted this recommendation. Support for organisations is currently being explored.	
16.	Review to be undertaken to define the members roles as champions and board members of voluntary and community organisations.	Management team accepted this recommendation and this was included in the terms of reference for the scrutiny review into members involvement with outside bodies.	
	Scrutiny Review of Post Offices 2010-11 Link to final report		
Reco	ommendations - O&S 15th December 2011	Progress as at 31 March 2016	
В	That the Committee responds to the Department of Business, Innovation & Skills' consultation document on the mutualisation of the Post Office.	Response to the consultation sent by the Committee in December 2011.	
	Officers continue to work on options for front office for ocal government with Post Office Ltd.	Council agreed to the bar coding of all council bills to enable more options for payment of bills including council tax for more residents. HCS to met with representative of PO ltd to discuss the latest position with regard to the network transformation programme and receive an update on the position in Ryedale 1.12.14.	
		Council Tax bills issued by the Council are now bar coded to enable payment at any post office. The Council presence in market towns is kept under review. The collection rate for Council Tax has been maintained following the bar coding of bills.	

3.	Accept any opportunity presented by Post Office Ltd to work in partnership.	Officers continue to work in partnership with PO Ltd. Ryedale has been included in a joint Post Office LGA strategic engagement and the report of this can be found here: http://www.postoffice.co.uk/sites/default/files/Political_Stakeholder_Pathfinder.PD E
4.	Undertake further research on the mobile/hosted and home service.	Survey undertaken in May 2012 with Cllr Janet Sanderson. Results show that although the majority of people would have preferred to see the local branch still open – the mobile service, however, was an acceptable alternative.
5.	Provide feedback to the Post Office regarding their website and how it could be improved for rural areas.	Meeting held with Post Office Ltd and copy of Review document discussed.